

Entegrity Smart Case Study

Advenir Living Properties

Entegrity Smart Prevents Unauthorized Access



The Customer

Advenir Living is a Miami-based, full service real estate company with a primary focus on multifamily apartment communities. Two of its many properties include Advenir at Biscayne Shores, a North Miami community of 240 units, and Advenir Polos East,

a 308-unit community in East Orlando. Both properties offer apartment residents exclusive access to modern, luxurious amenities, including a fitness center, pool and club house.

The Challenge

Biscayne Shores was using an outdated key fob system that was no longer working for the property manager.

They recognized that with fobs, there is the possibility of residents not only losing them, but also of loaning them to non-residents. Biscayne Shores is not a gated community, and property managers have responsibility to ensure that unwanted guests do not have access to their amenities.

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Similarly, at Polos East, the property manager was working with an outdated card reader system that was not allowing new users to be added or access schedules to be modified. What's more, the system was so outdated, it could no longer be updated. They wanted to avoid getting to the point of monitoring the grounds and facilities to be certain they didn't have unauthorized visitors. It was also important to make

sure that locks to the doors of resident-only amenities, like the gym, could not be popped, because that made it possible for visitors from outside the community to enter and use them.



Advenir took action to implement a smartphone access control solution at Biscayne Shores.

An Entegrity Smart solution was installed, and the roles feature was used to assign an access schedule for each area, as not all



amenities are available to residents 24/7. According to Advenir, it has been a very smooth transition and the feedback has been positive. Residents really like using the advanced technology.

With the system's unique request access feature, property managers can be certain only residents whose names are on the lease are authorized to have access, and requesters are verified before granting any keys. This feature also ensures that every resident's name appears on a lease and that every resident goes through the proper application process and pays the required application fee.

After initial success at Biscayne Shores, readers were installed at Polos East. Being located near University of Central Florida, they have many college residents, and along with that, the possibility of non-resident teens wanting to use their gym facilities. Entegrity Smart eliminates that potential problem, as well as the possibility of access by other unauthorized guests and unsupervised children.

Entegrity Smart has been so beneficial and well received at Biscayne Shores and Polos East that they had door/gate controllers installed at Advenir Living's corporate offices to simplify key management and provide added access flexibility.

Highlights

Controlled Access – Entegrity Smart ensures only residents have access to properties and facilities and eliminates the possibility of entry by outsiders and minors.

Added Revenue – Thanks to access requests, property managers can ensure that the names on leases are current and that all residents complete applications and pay application fees.

Affordability - Both systems were outdated, non-functioning and costly to upgrade. Entegrity Smart provided an affordable solution with a simple transition process that was well-received by residents.



About Entegrity Smart

Entegrity Smart is powered by VIZpin and offers smart property systems for managing visitors and controlling access to your entire property. Our cloud-based system is the most secure, convenient, and affordable way to unlock doors, gates, garages and more with your smartphone. Our products and services are available through a network of Certified Partners, OEMs and Licensees. VIZpin Inc. is privately held and based in PA.